

Help shape the future direction of your library!

Please take a few minutes to complete this strategic planning survey to assist the Library Board in updating its Strategic Plan



1. I visit the Library

- Yes (Go to Q 3)
- No (Go to Q 2)

3. I visit the Library

- 20+ times / year
- 12+ times / year
- 6-12 times / year
- 1-6 times / year

2. I do NOT visit the library because (please check all that apply)

- I do not need the library
- Hours are inconvenient
- Location is inconvenient

Other/comment...

4. I use the library to (check all that apply)

- Sign out materials with my card
 - Use computers or wifi
 - Use fax, scan, copier, printer services
 - Read newspapers, socialize, study
 - Use community rooms
 - Attend social events hosted by the library
 - Bring children to programs
 - Get information
- Other/comment...

5. I access the following with my library card (check all that apply)

- Adult Books
 - Children and teen books
 - Large print books
 - eBooks/eAudiobooks
 - Digital resources (Ancestry, Mango, etc.)
 - Magazines
 - DVD's
 - Homebound
- Other/comment...

6. The library offers free access to technology. Which services have you used in the past year?

- None
- WiFi
- Public Internet stations
- One-on-one technology assistance

To improve technology services, I would like...

7. The library offers adult programming (concerts, book clubs, movie nights, workshops, etc.)

- I did not know of these
- I am aware but have not attended
- I have attended previous events

Comments...

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8. I access the following children's programs and services (check all that apply)

- | | |
|---|--|
| <input type="radio"/> I do not access children's programs | <input type="radio"/> PA Day Programs |
| <input type="radio"/> Storytime | <input type="radio"/> After School Programs |
| <input type="radio"/> Baby Time | <input type="radio"/> March Break Programs |
| <input type="radio"/> Toddler Time | <input type="radio"/> Holiday Programs |
| <input type="radio"/> Silver Birch | <input type="radio"/> Drop-in Family Storytime |
| <input type="radio"/> TD Summer Reading Club | <input type="radio"/> Other |
| <input type="radio"/> Homeschool Connect | |
- My wish for children's programs...

9. How do you find out about library programs, services, events? (check all that apply)

- | | |
|--|---|
| <input type="radio"/> Library Staff | <input type="radio"/> Promotional handouts in the library |
| <input type="radio"/> Library Website | <input type="radio"/> Newspaper |
| <input type="radio"/> Word of mouth (friends, etc.) | <input type="radio"/> Library Newsletter |
| <input type="radio"/> Social media (Facebook, Twitter) | |
- Other (please specify)

10. Please rate your overall library experience

- Excellent
- Very Good
- Good
- Fair
- Poor

11. I would be happy to speak further with you about my responses

Name: _____

Email: _____

Phone: _____

12. I would like to subscribe to the library eNewsletter

Email: _____