

Peterborough Police Services Board - **Board Report**



**Public Session**

To: Chair and Members of the Peterborough Police Services Board  
 From: Staff Sergeant Jamie Hartnett  
 Report Date: Wednesday, August 15, 2018  
 Meeting Date: Wednesday, September 5, 2018  
 Subject: 2018 Second Quarter Complaints Summary

**Purpose**

A report to inform the Police Services Board of the 2018 First Quarter Complaint Statistics and other relevant information from the office of Adequacy & Professional Standards.

**Recommendation(s)**

That the Board approve the recommendation(s) outlined in this Report, as follows:

Receive and file for information.

**Strength Impact**

Not applicable.

**Budget and Financial Implications**

Not applicable.

**Background**

Sub-section 31 (1)(j) of the Police Services Act: review the Chief of Police's administration of the complaints system under Part V and receive regular reports from the Chief of Police on his or her administration of the complaints system.

## Summary

There were fourteen (14) complaints received in the second quarter of 2018 broken into the following categories:

- Four (4) public complaints
- Six (6) internal complaints.
- Four (4) OIPRD complaints

Comparatively; in 2017 there were nineteen (19) total complaints, seven (7) public, seven (7) internal and five (5) OIPRD complaints.

Of the Four (4) public complaints in 2018, the resolutions have been:

- Three (3) were investigated and it was determined there was no misconduct on the behalf of the officers.
- One (1) was being investigated but the complainant filed an OIPRD complaint and as a result the investigation was terminated pending the direction from the OIPRD.

Of the Six (6) internal complaints in this quarter of 2018, the resolutions have been:

- Two (2) have been resolved through informal discipline
- Three (3) were deemed unfounded
- One (1) was resolved through informal resolution

Of the Four (4) OIPRD complaints the resolutions have been:

- One (1) was screened out and not accepted by the OIPRD
- Two (2) were investigated by the Peterborough Police and the investigation conclude there was no misconduct found. The reports have been provided to the OIPRD and we are awaiting their final decision. As a result the matters are still pending.
- One (1) was assigned to the Peterborough Police Service to conduct the investigation and is still currently ongoing.

There is still one OIPRD complaint from 2018 that was retained by the OIPRD that is still being investigated.

There were six (6) local complaints received in the first quarter of 2018. Local inquiries are less serious and informal matters that citizens raise for police attention/correction without filing a formal complaint. At the same time in 2017 the service received three (3) local complaints.

**Special Investigations Unit**

There were no new Special Investigations Unit (SIU) investigations in the second quarter of 2018.

There are still four (4) SIU matters from 2018 and one (1) from 2017 that are ongoing.

**Coroner's Inquest:**

There is one matter from 2015 that has resulted in a Coroner's Inquest and this matter will be heard in Peterborough October 31, 2018 until November 9, 2018. Counsel Woody McCaig is representing the Service and the Chief while one of the officers has legal representation for this matter.

**Positive Feedback:**

During the second quarter of 2018, the Police Service received sixteen (16) different types of positive feedback from citizens. These positive acknowledgements include letters cards and emails (excludes phone calls) expressing gratitude for the job done by members of the Police Service.

**Civil Matters:**

The Police service currently has seven (7) outstanding matters that are in the civil process and one (1) that is in the human rights process. Three (3) civil matters are from 2014, two (2) from 2015 and two (2) from 2018. The human rights matter is from 2018.

Prepared by: Staff Sergeant Jamie Hartnett

Reviewed by: Deputy Chief Tim Farquharson

Submitted by: Chief Scott Gilbert

