

How to Make a Complaint / Report an Issue?

Is It An Emergency? Call 9-1-1.

Emergency = dangerous, safety issues, excessive noise

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| <ul style="list-style-type: none"> • Impaired driving (boating and vehicles) • Out of control burning, unattended fires, nuisance smoke, fires during a burn ban, etc. • Dangerous misuse of fireworks • Violence, threatening behaviour • Excessive / disruptive noise – amplified music, yelling, shouting, etc. • Vehicles blocking an entrance or the roadway preventing access for other vehicles or emergency vehicles | <h1>9-1-1</h1> <p>Know your street address!</p> |
| <ul style="list-style-type: none"> • Animals – stray animal (running at large), immediate welfare concern | <p>Peterborough Humane Society (705) 745-4722</p> |

Non-Emergency – Complaint Process

Business Hours (Mon. to Fri. 8:30 AM to 4:30 PM)

****After Hours – Leave Message, Send Email****

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| <ul style="list-style-type: none"> • Burn Complaints – fires in built-up areas, etc. • General fire related | <p>Selwyn Fire Department (705) 292-7282 complaints@selwyntownship.ca</p> |
| <ul style="list-style-type: none"> • Noise – ongoing/persistent issue with noise • Property standards – long grass, unkempt property (garbage, derelict buildings and vehicles) | <p>Selwyn Township (705) 292-9507 complaints@selwyntownship.ca</p> |
| <ul style="list-style-type: none"> • Animals – excessive barking, lack of stoop and scoop, animal welfare concerns | <p>Peterborough Humane Society (705) 745-4722 info@ptbohs.com</p> |

Questions?

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| <p>Township of Selwyn</p> <ul style="list-style-type: none"> • General By-law Information: Property Standards, Noise, Dogs, Parking, etc. | <p>Selwyn Township (705) 292-9507 info@selwyntownship.ca</p> |
| <ul style="list-style-type: none"> • Fire Related – Open Air Fires | <p>Selwyn Fire Department (705) 292-7282</p> |
| <p>Police</p> <ul style="list-style-type: none"> • Boating regulations, motor vehicle regulations, impaired driving, violence, etc. | <p>OPP (Smith & Ennismore Wards) 1-888-310-1122 Peterborough Police (Lakefield Ward) (705) 876-1122</p> |