

# How to Make a Complaint / Report an Issue?

## Is It An Emergency? Call 9-1-1.

**Emergency = dangerous, safety issues, excessive noise**

- Impaired driving (boating and vehicles)
- Out of control burning, unattended fires, nuisance smoke, fires during a burn ban, etc.
- Dangerous misuse of fireworks
- Violence, threatening behaviour
- Excessive / disruptive noise – amplified music, yelling, shouting, etc.
- Vehicles blocking an entrance or the roadway preventing access for other vehicles or emergency vehicles
- Injured animal

# 9-1-1

Know your street address!

## Non-Emergency – Complaint Process

**Business Hours (Mon. to Fri. 8:30 AM to 4:30 PM)**

**\*\*After Hours – Leave Message, Online Complaints Form\*\***

- Burn Complaints – fires in built-up areas, etc.
- General fire related

**Selwyn Fire Department**  
(705) 292-7282

[selwyntownship.ca/complaints](http://selwyntownship.ca/complaints)

- Noise – ongoing/persistent issue with noise
- Property standards – long grass, unkempt property (garbage, derelict buildings and vehicles)

**Selwyn Township**  
(705) 292-9507

[selwyntownship.ca/complaints](http://selwyntownship.ca/complaints)

- Animals – excessive barking, lack of stoop and scoop, lost pet, pet welfare concerns

**Selwyn Township**  
(705) 292-9507

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## Questions?

### Township of Selwyn

- General By-law Information: Property Standards, Noise, Dogs, Parking, etc.

**Selwyn Township**  
(705) 292-9507

[info@selwyntownship.ca](mailto:info@selwyntownship.ca)

- Fire Related – Open Air Fires

**Selwyn Fire Department**  
(705) 292-7282

### Police

- Boating regulations, motor vehicle regulations, impaired driving, violence, etc.

**OPP (Smith & Ennismore Wards)**  
1-888-310-1122

**Peterborough Police (Lakefield Ward)**  
(705) 876-1122